DATA VISUALIZATION AND DASHBOARDS

Course Information:

Spring 2016: Course 90-885 W4, 6 Units
Location: Heinz College Washington DC
Meeting Times: Tuesday 6:00-8:50PM

Faculty: Trevor Filipiak

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Office Hours: By Appointment

Prerequisites:

- 90-711 Statistical Methods (or comparable)
- 90-728 Introduction to Database Management

Course Rationale:

Modern data visualization technology is causing a paradigm shift in the way organizations convert raw data into actionable information. Visualization facilitates rapid understanding of trends and outliers within datasets. Moreover, modern data visualization tools are at the forefront of the “self-service analytics” architectures which are decentralizing analytics and breaking down IT bottlenecks for business experts.

Therefore, this course will provide students with a formal grounding in data visualization as well as hands-on experience using Tableau, a popular modern software package. These skills will serve students in their early career and continue to pay dividends in the future.

Course Description:

This course is designed to introduce data visualization as an analytical tool, a medium of communication, and the basis for interactive information dashboards. Students will learn best practices in data visualization, sharpen analytical skills, and learn how to design dashboards for use by stakeholders.

Students will have the opportunity to practice skills with concrete deliverables, and will synthesize course material in a comprehensive team-based final project. This project will reinforce comfort with the Tableau software package and will provide a portfolio item for students.
Students will use Tableau as their main tool to visualize data and develop dashboards but will develop transferrable skills which can apply to many of the most popular software packages in the current marketplace.

**Course Materials:**

- **Tableau Desktop 10:** Students should download and install the free version of Tableau for class use here: [http://www.tableau.com/academic/students](http://www.tableau.com/academic/students)
- **Course Packet:** Additional readings are included in a course packet. Students may be assessed an additional fee for this course packet.

**Course Objectives:**

At the end of the course, students will be able to:

- Employ best practices in data visualization to develop charts, maps, tables, and other visual representations of data.
- Use Tableau’s visualization tools to conduct data analysis, especially exploration of an unfamiliar dataset.
- Use Tableau’s “Story Point” feature to connect visualizations for communication.
- Create compelling, interactive dashboards to combine several visualizations into a cohesive and functional whole.
- Utilize advanced Tableau features including parameters, data blending, custom SQL, very large datasets, custom date hierarchies, and others.
- Use data visualizations, dashboards, and Tableau Stories to support relevant communication for diverse audiences.

**Course Requirements:**

Grades will be based on:

- **Class Participation:** 15%
- **Weekly Deliverables:** 30%
- **Final Project – Initial Proposal:** 5%
- **Final Project – Dataset Assessment:** 5%
- **Final Team Project – Deliverable & Presentation:** 40%
- **Final Project – Peer Review:** 5%
Grading Scale:

Final grades will be assigned based on the final number of points accrued in the above portions and will be allocated according to the following scale:

A+  97% to 100%  Exceptional
A   93% to 96%  Excellent
A-  90% to 92%  Very Good
B+  87% to 89%  Good
B   83% to 86%  Acceptable
B-  80% to 82%  Fair
C+  77% to 79%  Poor
C   73% to 76%  Very Poor
C-  70% to 72%  Minimal Passing
R   < 70%  Failing

Plagiarism and cheating notice

Plagiarism and other forms of academic misrepresentation are taken extremely seriously. Misrepresentation of another’s work as one’s own is widely recognized as among the most serious violations. The violation is clearly flagrant when it occurs as plagiarism on a required paper or assignment or as cheating on an examination, regardless of whether it is a take-home or in-class examination. The punishment for such offenses can involve expulsion from the program. There are many other ways in which a violation can occur.

Academic Dishonesty: Students are expected to maintain the highest ethical standards inside and outside the classroom. Cheating on exams and term papers (i.e. plagiarism and unauthorized collaboration) is obviously discouraged and will be treated appropriately. The usual penalty for violations is a failing grade for the particular assignment in question; however, in some instances, such actions may result in a failing grade for the course.

Cheating includes but is not limited to:

1- Submission of work that is not your own for papers, assignments, lab exercises, or exams
2- Submission or use of falsified data
3- Theft of or unauthorized access to an exam, current or previous
4- Use of an alternate, stand-in or proxy during an examination
5- Use of unauthorized material including textbooks, internet material, notes, or computer programs in the preparation of an assignment or during an examination, unless otherwise indicated
6- Supplying or communicating in any way unauthorized information to another student for the preparation of an assignment or using an examination
7- Collaboration in the preparation of a solution to a problem unless expressly allowed by the instructor
Plagiarism includes, but is not limited to, failure to indicate the source with quotation marks or footnotes where appropriate if any of the following are reproduced in the work submitted by a student:

- A graphic element
- A proof
- A phrase, written or musical
- Specific language
- An idea derived from the work, published or unpublished, of another person
- Program code or algorithms

If you are unsure about what is acceptable collaboration, please consult with me.

**Penalties for plagiarism and cheating:**

Penalties imposed are at the instructor’s discretion. In this class, the penalty can be any of the following:

- Zero on the assignment
- A letter grade reduction for final grade (Final grade of B becomes C)
- A failing grade in the course

**Course Policies:**

Given that this is a mini-semester course with only a few opportunities to meet, attendance is expected. Missed sessions will be excused only with advance notice and documentation of an extenuating circumstance.

Students are expected to be responsible, professional, and mature in their use of technology during class time. Using your personal laptop for off-topic material during class meeting time will be considered when computing class participation grades.

Cellphones and other electronic devices are expected to be silenced and kept out of sight during class time. This is for the benefit of other students as well.

Students are expected to take an active and earnest interest in their final projects. Considerable latitude is allowed in subject matter so students are empowered to choose a topic of genuine interest.
Course Outline:

Specific datasets and grading rubrics for deliverables, in-class activities, and final project will be distributed throughout the mini.

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<tr>
<th>Week</th>
<th>Topics</th>
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| 1    | **Introductions**  
|      | - Student and Instructor introductions  
|      | - “What Tableau can and cannot do well”  
|      | - Discussion of workflow  
|      | - Tour of the Tableau software interface  
|      | - Debug and troubleshoot installation and configuration of the software  
|      | - Introduce the final project and form teams  
|      | **Exploratory Visualization**  
|      | - Visualizing relationships  
|      | - Metrics vs dimensions  
|      | - Data types and defaults  
|      | - Aliases and names  
|      | - Map creation  
| 2    | **Visual Analytics**  
|      | - Optimal visualization types  
|      | - Binning values  
|      | - Filtering  
|      | - Sorting, top N, bottom N  
|      | - Calculated fields  
|      | - Table calculations/Level of Detail calculations  
| 3    | **Storytelling with Data**  
|      | - Data Visualization best practices  
|      | - “Chartjunk”  
|      | - Design principles  
|      | - Tableau Story feature  
| 4    | **Dashboard development**  
|      | - Dashboard design principles  
|      | - Dashboard interactivity  
|      | - Connected “drill-down” dashboard functionality  
| 5    | **Advanced Tableau features**  
|      | - Custom SQL  
|      | - Parameters  
|      | - Very large datasets  
|      | - Database extracts  
|      | - Custom date hierarchies and date parts  
|      | - Fiscal year calculations  
|      | - Nested sort behavior  
|      | - Visualization “in the wild” (Eliciting requirements, accommodating requests which break best practices, when to use a visualization and when to use a spreadsheet)  
| 6    | **Presentation/discussion/Q&A for final projects**  |